



Inclusive Growth through SME Competitiveness

UNIGE, Geneva 10 June 2017

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What do SMEs and low-wage workers have in common?

- They are numerous
- Many low-wage workers are employed in SMEs
- They tend have low bargaining power within a globalized economy

"What matters for SMEs is likely to matter for your people"

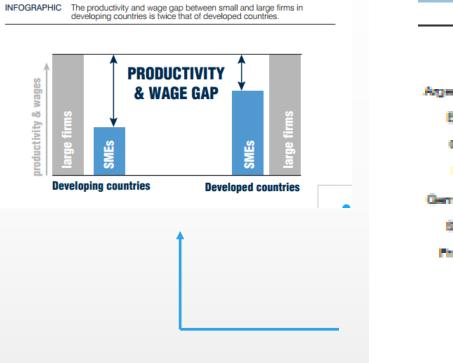


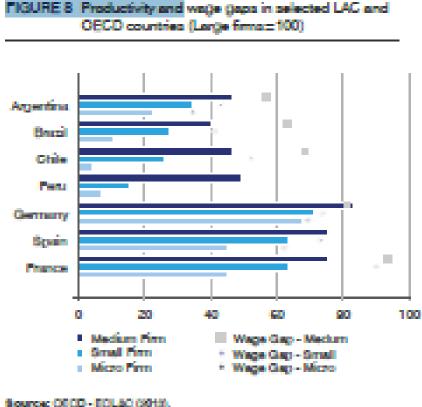


SMEs represent



Large productivity gaps between SMEs and large companies





XITC

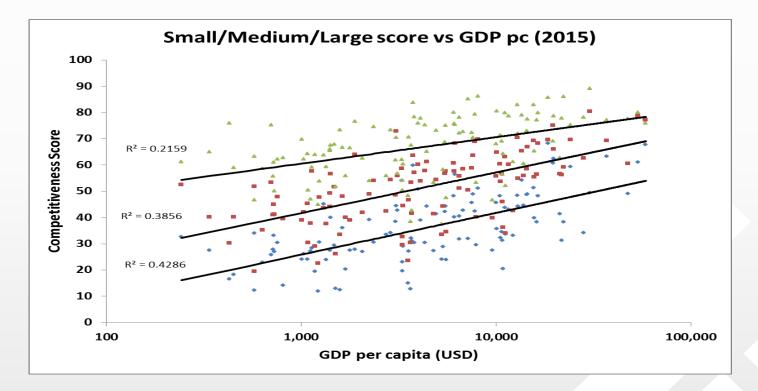
What determines SME competitiveness? Pillars of competitiveness examples Layers of Capacity to Capacity to Capacity to competitiveness compete change connect Does firm know Does firm know how Does firm train Firm level about quality control to use information workers? capabilities systems? tools (e.g. web)? Does firm have Does firm have Does the firm have Immediate access to affordable access to support access to skilled business certification bodies? institutions (e.g. workers in region? environment employer organization?) Is the education Is a national quality **National** Quality of infrastructure in telecommunication system good? environment infrastructure place?

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In line with approaches to assess competitiveness used by others Fut with stronger focus on the firm level and on the immediate FOR GOOD business environment

Understanding of drivers of SME productivity:

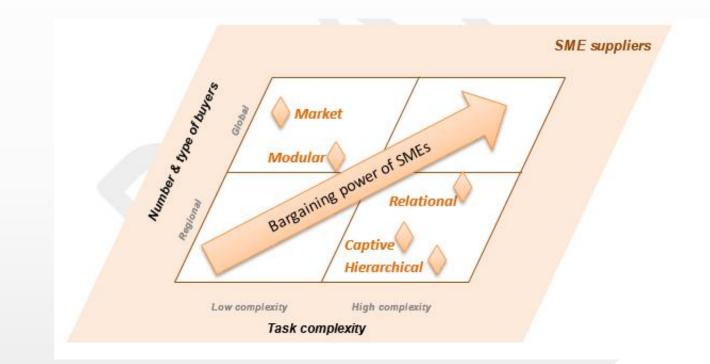
ITC SME Competitiveness score and GDP per capita



Source: ITC (2016, forthcoming) using World Bank Enterprise Survey data



Higher competitiveness => higher bargaining power



SME Competitiveness Outlook 2017



SME competitiveness and living wages

> Do "competitive" SMEs automatically pay "living wages"?

 \Rightarrow The answer is probably no

Is a certain level of "competitiveness" a precondition for the payment of "living wages"?

=>The answer is likely to be yes





27 June: International MSME Day

http://www.intracen.org/smecompetitiveness/

SME COMPETITIVENESS OUTLOOK 2015

Connect, compete and change for inclusive growth



